

directpointe 

simple. manageable. affordable.

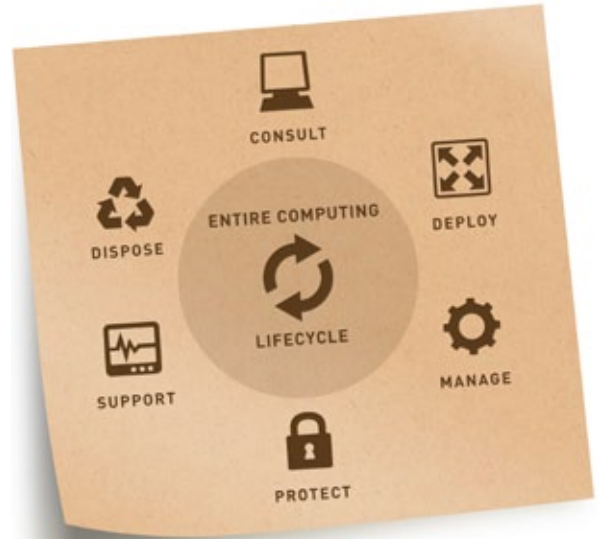


Nationwide IT Outsourcing and Managed Services

DirectPointe is the leading provider of **IT outsourcing** and **IT managed support services** for businesses across the U.S. Our customers can choose from customized IT solutions or specific managed service solutions to complement an existing IT infrastructure.

DirectPointe has the ability to manage all or portions of the IT lifecycle for your business. Starting with a no-obligation consultation of your current IT services and infrastructure, we are able to deploy standardized, tailored IT solutions and provide the best IT management services for your business all for a flat monthly fee.

DirectPointe makes technology **simple**, **manageable**, and **affordable** so you can focus on managing your business.





How Are We Different?

DirectPointe approaches the management of your systems with the view that a service provider and customer must have goals that are aligned. The traditional approach of billing for services on an hourly basis can create a conflict of interest between a service provider and the customer since more customer problems can result in additional revenue for the service provider. What is the motivation for the service provider to implement a computing environment in a manner that will improve reliability, manageability, and reduce costs?

Our model drives common goals with our customers. Based on our flat monthly fee approach, we are both more successful if you have fewer problems. This always motivates us to do things right the first time and plan more effectively.





Solutions and Support Services

DirectPointe's IT Outsourcing and Managed Services are provided on a per user/monthly fee basis. Our Services include PC, Server, Network, Print, Cloud, and Virtualization Services – plus many more. We help build a solution that is the right fit for your business so you get the IT services you need and can stop paying for services you don't want.

- PC, Server, Network, or Print Management Services
- 24x7 E-Support, Phone, Email, or Onsite Support
- Additional Services Such as Backups, Monitoring, Hosted Exchange, Asset Management & Help Desk
- Cloud Computing & Virtualization Services
- Network Security Services
- IT Consultation and One-Time Projects





Benefits of Managed Service Solutions

Since each company has a unique IT environment, our consultants will meet with you to determine the level and type of services needed. Our managed services include support options for small and enterprise-class businesses alike.

- Consistent Monthly Bill
- Lower Total Cost of Ownership
- Secure Computing Environment
- Standardized Solutions Reduce Technology Maintenance
- Faster Support with Real-Time Assistance and Monitoring
- Asset Management Allows for Better Tracking
- Reliable IT Environment Increases Employee Productivity





World Class Facility and Data Center

DirectPointe's HIPAA compliant, Class-1 Network Operations Center (NOC) and Data Center is a world-class facility. The entire facility was designed around the Data Center which houses the network infrastructure, management systems, and support staff. DirectPointe monitors all mission-critical operations within its managed facility which includes redundant suite of security systems, video monitoring systems, man-traps, card-key systems, hand-scan systems, and a 24x7 team of security officers.

Your computing environment is managed remotely through a dedicated connection to the Data Center. Because we are able to offer 24/7 IT helpdesk support from our data center, we have successfully grown our client base across the United States.



About DirectPointe

Founded in 2000, DirectPointe began with the vision of making technology simple, manageable and affordable for businesses. DirectPointe has since expanded IT services and solutions to provide nation-wide services for customers.

DirectPointe assisted in the launch of the Global MSP Network and has been a pioneer in defining the Managed Services Provider space. By leveraging our experience and enterprise-class tools, we are able to deliver more robust solutions for service providers and end-users for a consistent monthly fee.

**Call today for a customized
technical assessment for
your business!**

1.877.915.7646

www.directpointe.com